

Important Cable information

The Autodiagnos product support team has been dealing with an increasing number of communications issues caused by incorrect cable configuration. Here are details of two common problems:

1) When using the CAN2 cable it must be connected directly to the multi-cable and NOT to the CAN1 dongle as shown below:



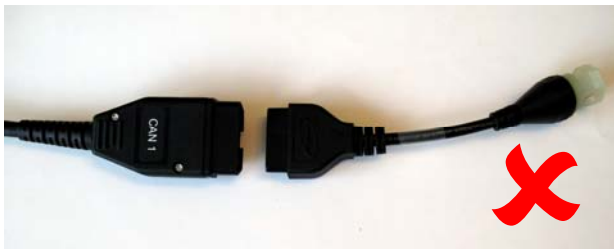
This cable combination with the CAN1 dongle in place will affect system communications



This cable combination is correct

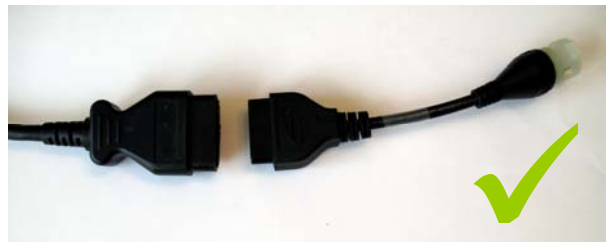
Note: The CAN1 dongle should only ever be used between the Multi-cable and the 16-pin OBD (A0903011-2) cable

2) When using any cable that connects via a female J1962 (16-pin) adaptor you must NOT use the CAN1 cable, you must use the OBD cable subsequently connected to the multi-cable



This combination of the CAN1 connected to a female J1962 (16-pin) adaptor is incorrect.

Note: The use of an OBD cable with CAN1 dongle will also create communications issues when used in conjunction with these adaptors



This cable combination of the OBD cable (A0903011-2) connected to a female J1962 (16-pin) adaptor is correct.